What is Charlestown Caring Group?

We are an incorporated community based organisation working to enable people the support to remain in their homes. Staff and clients are supported by a dedicated and friendly team of volunteers.

Charlestown Caring Group Inc. is funded by the Australian Government to provide services to people primarily over the age of 65, or over 50 years if Aboriginal or Torres Strait Islander.



A fee schedule is provided at assessment or upon request.

Copies are available at the office.

Services will not be refused due to an inability to pay. Fees can be negotiated when experiencing financial hardship.



23 James Street
Charlestown 2290
admin@charlestowncaring.com.au
Ph: 4942 1117 Fax: 4943 1337
www.charlestowncaring.org.au

We are also a NDIS registered provider (4050004975) and offer private services to the community





myagedcare

If you would like to register to receive any of our services call
My Aged Care on 1800 200 422 or if you require assistance through this process call our office on 49421117.



We Provide Home support services for the aged and people with a disability.



Our vision is to provide relevant, quality caring services.

Our mission is to enable independence and well-being by offering flexible and innovative choices.



The choice is yours! you may choose to participate in our small or large group programs where you can socialise with others, join in with mentally stimulating games, go on fun filled bus trips to interesting places, attend concerts or anything else on our program calendar. All our groups have a focus on health and well-being with meals and transport is provided.



Interpreter support can be organised.

Flyers are also available in LARGE PRINT or can be read to you if you are visually impaired.

Transport

We can assist you get to medical appointments, dental appointments and other venues.

Home Visits

A volunteer can drop in for a visit and a friendly chat, play a game of cards, write a letter, read or pay bills.

Respite

We can give carers timeout for themselves for a few hours.

Shopping

We can shop for you if you provide a list, arrange for online shopping and delivery or we can send a carer to support you with shopping.

We also have a shopping bus where you can enjoy the company of others.



We also provide support for People with a disability who have a NDIS plan as well as provide support for private clients. Call 49421117



If you would like to become a volunteer, we have various positions where you could assist people in an improved quality of life.

We provide you with training as well as reimbursement for out of pocket expenses.

If you would like to make a donation, call the office for further information:
Ph: 4942 1117



/olunteers